

HEARING AID COMPATIBILITY

HEARING AID COMPATIBILITY WITH MOBILE PHONES

When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

HEARING AID COMPATIBILITY (HAC) RATINGS

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating stated on the box or will display the icon shown to the right.



The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

COMPATIBLE PHONES OFFERED BY IWIRELESS

Each handset model is described by its capabilities regarding features and functionality. The categories are as follows:

BASIC HANDSETS – Entry level handsets that are offered for a low cost.

Alcatel OT-875T Mini Q (rated M3/T4)

SMARTPHONES/PDAS – Handsets that run complete operating system software as a platform for application developers.

Alcatel Fierce (rated M3/T3)

Apple iPhone 5c (rated M3/T4)

Apple iPhone 5s (rated M3/T4)

Apple iPhone 6 (rated M3/T4)

Apple iPhone 6 Plus (rated M3/T4)

Apple iPhone 6s (rated M3/T4)

Apple iPhone 6s Plus (rated M3/T4)

Apple iPhone SE (rated M3/T4)

CAT® S40 (rated M3/T3)

Huawei SnapTo (rated M3/T3)

LG K7 (rated M3/T3)

Motorola Moto G4 (rated M3/T4)

Samsung Galaxy J2 Prime (rated M3)

Samsung Galaxy J7 6 (rated M4)

Samsung Galaxy S6 (rated M4/T3)

Samsung Galaxy S7 (rated M4/T3)

Samsung Galaxy S7 Edge (rated M4/T3)

These phones have been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of these phones thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of these phones for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.